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September 28, 2001

ATTORNEY DOCKET NO.:05905.0153

CUSTOMER NUMBER: 22,852

Box Patent Application Assistant Commissioner for Patents Washington, D.C. 20231

Re: New U.S. Patent Application

Title: SERVICE TICKET ISSUE SYSTEM AND SERVICE TICKET

ISSUE SERVICE

Inventors and Addresses:

 Yoshihiro ITOH Tokyo, Japan

- 2) Toshitake MASHIKO Tokyo, Japan
- 3) Akihiko YAMADA Tokyo, Japan
- 4) Masayuki AO Tokyo, Japan

Sir:

We enclose the following papers, which are not in the English language, for filing in the United States Patent and Trademark Office in connection with the above-referenced application in accordance with 37 C.F.R. §1.52(d) and §608.01 of the MPEP, Filing of Non-English Language Applications:

- 1. Non-English application 32 pages, including 1 independent claim and 28 claims total.
- 2. Drawings 28 sheets of informal drawings, containing 32 figures.



ATLANTA

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3. The filing fee is calculated as follows:

					\$710	\$	710.00
Basic Application Filing Fee	Number of Claims		Basic	Extra Claims			
Total Claims	28	-	20	8	x \$18	\$	144.00
Independent Claims	1	-	3	0	x \$80		
[] Presentation of Multiple Dep. Claim +\$270							
Subtotal						\$	854.00
Reduction by 1/2 if small entity						-	
TOTAL APPLICATION FILING FEE						\$	854.00

4. A check for \$854.00 is enclosed. The fee includes:

\$710.00 for filing fee; and \$144.00 for extra claims fee.

Applicants claim the right to priority based on Japanese Patent Application Nos. 2000-338311, filed September 30, 2000, and 2001-088865, filed March 26, 2001.

Please address all correspondence with respect to this application to:

Finnegan, Henderson, Farabow, Garrett & Dunner, L.L.P. 1300 I Street, N.W. Washington, D.C. 20005-3315

This application is being filed under the provisions of 37 C.F.R. § 1.53(f). Applicants await notification from the Patent and Trademark Office of the time set for filing the Declaration.

An English translation of the non-English language papers will be filed in the U.S. Patent and Trademark Office within the required time period.

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L. L. P.

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Please accord this application a serial number and filing date.

The Commissioner is hereby authorized to charge any additional filing fees due and any other fees due under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Ernest F. Chapman

Reg. No. 25,961

EFC/FPD/sci Enclosures